

LION ROARS HOTELS & LODGES  
Redbourne Country Lodge

# RACK

<u>High</u> 1 - 30 Apr 18	<u>Low</u> May - Sep 18	<u>High</u> 01 Oct - 19 Dec 18 21 Jan - 30 Apr 19	<u>Peak</u> 20 Dec - 20 Jan <u>2018/2019</u>	<u>Low</u> May - Sep 19	<u>High</u> 01 Oct - 19 Dec 19 21 Jan - 30 Apr 20
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<u>BAR RATE PERIOD</u> 20 December 19 - 20 January 20 BAR rates are accessible via Nightsbridge, Siteminder or by contacting our Res Team.
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<b>Luxury Rooms</b> (per person per night sharing)	<b>880</b>	<b>730</b>	<b>970</b>	<b>1 110</b>	<b>810</b>	<b>1 070</b>
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**\*\* BEST AVAILABLE RATES: May - September Pay 2 Stay 3 | Early Bird \*\***

### Terms and Conditions:

- BAR:** Best Available Rates have been implemented at Redbourne in order to keep full availability open to our valued agents and operators throughout the year. BAR rates are fully commissionable, and available to agents throughout the year, along with STO rates. During the following periods however BAR rates only will apply: 20 December – 20 January. BAR is quoted on occupancy-based pricing, and could give agents and operators access to rates lower than STO in low-occupancy periods, but could increase in higher occupancy periods to above Rack. BAR rates are calculated weekly, according to occupancy and demand. All quoted BAR rates will be honoured. BAR can be accessed via Nightsbridge or Siteminder, alternatively our reservations team can be contacted for the most updated BAR.
- Single Supplement:** Add 30% to per person sharing rate
- Specials:** Pay for 2 nights stay for 3 | Early Bird 10% off nett rates for bookings 90 days in advance
- Inclusions:** Accommodation, breakfast, in-room tea and coffees
- Exclusions:** All drinks, transfers, telephone calls, laundry and any items of a personal nature
- Optional Extras:** Meals, Massage Therapy available on request at additional cost
- Airport Transfers:** Can be arranged by the lodge at an additional cost
- Peak Season:** 20 December – 20 January. A minimum 2 night stay and double pps for single occupancy applies
- Child Policy:**  
Children of all ages are welcome at Redbourne Lodge  
Luxury Rooms accommodate 1 child (0-17yrs) sharing with parents, subject to availability at the time of booking  
Children staying in a room by themselves will be charged adult rates
- Child Rates (Non-commissionable):**

<u>May 18 – Apr 19</u>	<u>May 19 – Apr 20</u>
0-3 years    no charge	no charge
4-12 years   R120 per child per night	R140 per child per night
13-17 years   R240 per child per night	R280 per child per night

\*R150 charge for the use of a cot  
\*R250 charge for a roll-away bed where applicable
- Provisional Bookings:** Provisional bookings are held for 7 Days only
- Deposit/Payment Policy FIT:**  
14 Days from reserving rooms: 50%  
30 Days prior to arrival: 50%
- Deposit/Payment Policy GROUPS:**  
14 days from reserving rooms: 20%  
60 Days prior to arrival: 30%  
30 Days prior to arrival: 50%  
30 Days prior to arrival: Final Rooming List Required
- Cancellation Policy FIT:**  
29-15 Days prior to arrival: 50%  
14-01 Days prior to arrival: 80%  
No Show: 100%
- Cancellation Policy GROUPS:**  
60-30 Days prior to arrival: 50%  
29-15 Days prior to arrival: 80%  
14-01 Days prior to arrival: 80%  
No Show: 100%
- Guide & Driver Room/s:**  
Group Definition: 6 Rooms of more constitutes a group  
For 6-11 Rooms booked:                    1 Room at 50%  
For 12-16 Rooms booked:                1 Complimentary Room
- Lion Roars reserves the right to amend rates and terms without prior notice. E&OE**
- Rates are in South African Rand and include VAT
- No Tourism Levies are charged at present
- RESERVATIONS:**  
Cape Town Tel: +27 21 424 1530 | Port Elizabeth Tel: +27 41 502 9400 | Email: [reservations@lionroars.com](mailto:reservations@lionroars.com)  
[www.lionroars.com](http://www.lionroars.com) | [www.redbournelodge.co.za](http://www.redbournelodge.co.za)